

SELECTIVE LICENSING Residents' Newsletter



"Working together for safer, stronger neighbourhoods"

SUMMER 2026

HOME SHOULD FEEL SAFE, WHATEVER THE SCORE

As the World Cup approaches, homes across the country will be getting ready to cheer on their teams and enjoy the tournament. While this is an exciting time for many, it can also be a frightening and stressful period for those experiencing domestic abuse. Domestic abuse incidents tend to rise significantly during the World Cup, with studies showing an increase of up to 38% when England loses a match and 26% when they win or draw.

**If you are experiencing domestic abuse, support is available.
NEED HELP?**

Safenet provides support and safe accommodation for women and children affected by domestic abuse. They offer a non-judgemental, inclusive trauma support service. You can contact them using the details below.

0300 3033 581 | contact@safenet.org.uk

You deserve to feel safe, supported and respected.



LATEST NEWS FROM THE SELECTIVE LICENSING TEAM

Selective Licensing is a council-led scheme requiring landlords in specific areas to get a licence before renting out their properties. By setting high standards for property management and encouraging landlord responsibility, Selective Licensing helps protect tenants and improve neighbourhoods.

It's currently in place in:

- Trinity
- Gannow
- Queensgate
- Daneshouse with Stoneyholme
- Burnley Wood
- Leyland Road
- NEW: Padiham (from April 2025)

We are currently processing Selective Licensing applications and working towards having all properties licensed within the next year. **If you have any questions about Selective Licensing, please do not hesitate to contact us at:**
landlords@burnley.gov.uk

Big changes for tenants and landlords - Renters Rights Act 2025

New rental laws came into force in England on 1st May 2026. Here are some of the key changes for tenants and landlords:

Key Changes

- Section 21 "no fault" evictions abolished
- Rent increases limited to once per year
- Bidding wars on rental properties banned
- Greater protections for tenants with children or on benefits
- Landlords must consider requests for pets
- Most tenancies now become rolling agreements

More changes, including a landlord database and ombudsman, will follow later this year.

Find out more: burnley.gov.uk/renters-rights/



What's Happening in YOUR Area?

We split each licensing zone into smaller neighbourhood 'zones' and carry out audits twice every five years.

We check for:

- Exterior damage/disrepair
- Dirty or fly-tipped back yards & streets
- Proper waste & recycling facilities
- Secure back gates

Where we spot issues, we contact landlords directly to repair. In some cases, we carry out internal inspections and escalate serious issues to our Housing Enforcement Team. At the end of each audit, we produce a report showing our findings and the figures from before and after the audit.

Current areas being audited are:
Daneshouse and Stoneyholme, Queensgate, Trinity

You can view all of our past and present reports here: burnley.gov.uk/si-audits

So, if you see us on your street inspecting your property and others nearby, don't be alarmed! Now you know exactly what we're doing!



Local Drop-In Sessions

Need advice about your tenancy, landlord issues, repairs or housing concerns? Come along to one of our free community drop-in sessions.

Gannow Community Centre

Adamson Street, BB12 6RB

10am - 11am, 10th June, 8th July, 12th Aug

Linkbridge Community Support Centre

1 Swinless Street, BB10 3BN

10 - 11am, 17th June, 15th July, 12th Aug

We are also planning new sessions at The Chai Centre, Hurtle Street, BB10 1BY. Dates to be confirmed. For more information, call us on 01282 475810.

You do not need to wait for a drop-in session. If you need support, please contact us anytime.

DID YOU KNOW?

Is there fly-tipping or unwanted rubbish in your area? You can report it easily using the Love Clean Streets app on your phone.

Download the app and submit a report. Collection and disposal will automatically be arranged. It's a quick and easy way to help keep our communities clean.



Cosy Homes Advice Team

The Cosy Homes Team offer free support to help you save energy and money at home. Their Lancashire-based team is ready to support and guide you with a variety of practical energy saving tips. As well as answering energy saving questions you have, we can also help with:

- Finding energy tariffs to help lower your bills
- Staying warm, comfortable and well in your home throughout the year
- Dealing with common issues like damp and mould
- Simple changes at home to boost energy efficiency and reduce bills
- Understanding which grants and funding could be available to you for home improvements, and helping you with your application
- Referrals to local services for personalised, face-to-face assistance
- Understanding your current heating system and new low-carbon technologies - such as solar panels and heat pumps - and how they could fit into your home

Call us now to chat to The Cosy Homes Advice Team

0330 606 1488 (OPTION 3 ON THE SWITCHBOARD)

www.chil.uk.com



DAMP, MOULD & DISREPAIR?

Don't suffer in silence!

If your landlord isn't addressing disrepair, report it. Use our quick online tool:



A message from our Private Rented Sector Forum

'I'm Gareth from JonSimon Estate Agents, and I'd like to introduce myself as the recently appointed chairman of the Private Rented Sector Forum at Burnley Borough Council. For those of you unfamiliar with the forum, we're a collection of managing agents, landlords and council representatives who meet regularly for the betterment of the rented sector in Burnley.

One of our initiatives this year is to try and assist tenants struggling with anti-social

behaviour in the borough, and through the forum we'll be working towards finding solutions whilst working alongside the local police and council. If anyone is experiencing these issues, please (in non-urgent cases) use the online logging facility or, please contact the council switchboard on 01282 425011. Your issue should reach the right people, and the forum and we can begin work towards a better living and working environment for

everyone.

We're also actively looking for a tenant representative to join us on the forum, we meet every 6 weeks, for two hours on a Thursday afternoon and if anyone would be keen to have a voice in these discussions please contact gareth@jonsimon.co.uk and I will respond accordingly.'

