

## DWP Update

I want to share with you the impact the pandemic has had on our delivery.

**People on Universal Credit** – this shows the increase in people claiming UC; 58.6% comparing pre-covid to current

Default Summation People on Universal Credit

Month		February 2020	August 2021 (p)
	<b>National - Regional - LA - OAs</b>		
	<b>Burnley</b>	8090	12831
	<b>Total</b>	8090	12831

**Starts on Universal Credit** – this shows the volume of claims made and in payment – we are now seeing a decrease in claim volumes; 46.6% comparing pre-covid to current

Default Summation Starts on Universal Credit

Month		February 2020	October 2020	July 2021 (p)	Total
	<b>Jobcentre Plus (III, V)</b>				
	<b>Burnley</b>	537	385	287	1211
	<b>Total</b>	537	385	287	1211

**Households on Universal Credit** – this shows the number of claims with housing costs, private rented sector primarily, which shows a 40.4% increase. This reflects the increase in claim volumes.

Default Summation Households on Universal Credit

Month		February 2020 (r)			May 2021 (p)		
Housing Entitlement - Tenure		No	Yes	Total	No	Yes	Total
	<b>National - Regional - LA - OAs</b>						
	<b>Burnley</b>	2531	4485	7012	4498	6296	10792
	<b>Total</b>	2531	4485	7012	4498	6296	10792

**Plan for Jobs** – the government has invested a significant amount of public funds to support the economy as we ease out of the pandemic.

- Jobfinding Support
- Job Entry Targeting Support
- Restart
- Kickstart

[Plan for Jobs - GOV.UK \(www.gov.uk\)](http://www.gov.uk)

- DWP have recruited additional work coach support to meet demand and in Cumbria and Lancashire this resource has doubled.
- Youth Offer – Burnley has a Youth Hub, in partnership with DWP, Burnley Borough Council and Calico. Currently the offer is for DWP customers who require further support to move into work or apprenticeships. We have sited two work coaches to be based at the Calico offices and we are now moving to providers having a presence for wrap around support.